

CITY OF MENDOTA

Frequently Asked Questions

LATE PAYMENT INFORMATION:

A payment RECEIVED by the Citation Processing Center after the due date will cause a late penalty to be added. Postmarks prior to the payment due date WILL NOT be honored. Failure to clear a citation by payment may result in a hold on your vehicle registration with the Department of Motor Vehicles and will incur a penalty in addition to the owed amount. Furthermore, the registered owner may be subject to a civil judgment as well as intercept of your State Income Tax.

What if I do not have my citation number?

If you do not have your citation number, call the Citation Processing Center at (800) 989-2058 or go to www.CitationProcessingCenter.com to find your citation. Please have your license plate number and/or the Registered Owner's name available.

How much is the processing fee?

The processing fee is \$3.50 per payment made with a Credit/Debit Card, charged by Citation Processing Center. The City of Mendota does not receive this money.

How long does it take for my payment to reflect in your system?

The citation is updated with your payment as soon as you successfully complete your transaction (The receipt page contains the transaction number). If you believe the payment did not complete successfully, **DO NOT ATTEMPT THE SAME PAYMENT**. This is to ensure you do not submit a duplicate payment.

You may contact Citation Processing Center Customer Service at (800) 989-2058 for assistance.

HOW DO I CONTEST A CITATION?

The registered owner or lessee of the vehicle may submit a written appeal online at www.CitationProcessingCenter.com or by mailing their appeal to the address below with any supporting information. Your appeal request must be received within 21 days of the citation date. Submitted documents will not be returned.

By Mail:

City of Mendota
C/O Citation Processing Center
P.O. Box 10479
Newport Beach, CA 92658-0479